ULS WELCOMING WEEKS 2024





Dear minions,

We are very happy to welcome you to SLU, Uppsala and our student union: **Ultuna Student Union (ULS)!** We are two of the committees responsible for arranging the welcoming weeks and are specifically responsible for you: Exchange students and Master's students.

In this document, you will find everything you need to know about the welcoming weeks. If anything is missing or unclear, do not hesitate to contact us.

Please remember: participation in the activities is **voluntary**. You can join in all, some or none. We do **not** tolerate peer pressure, whether pressuring others to drink alcohol or to join in on activities.

Best regards, the International Committee (IC) & The Master's Committee (MC)

Content (with links)

- Welcome letter from the president of ULS
- Get to know the other students
- Advice from previous students
- Information about the welcoming weeks
- Schedule
- Map of campus
- Information about activities
- Wordlist
- Information about the union
- <u>How to find your SLU-personal</u> number
- If anything happens

Contact info:

Ashwath Gaudhaman Buddy Coordinator for IC +46 702844962 uls_ic@stud.slu.se

Michal Surý Chairperson of MC +420 725868846 uls_master@stud.slu.se

Welcome letter from the president of ULS



Foto: Jenny Svennås-Gillner, SLU

Hello new student!

Warm welcome to SLU and Campus Ultuna. My name is Tova BANGBBUBLADASH Franzén, and I am the President of Ultuna Student Union for 2024. It's the Ultuna Student Union, also known as the Union or ULS, that organizes your two "welcoming weeks" at the beginning of the semester to introduce you to campus life at Ultuna.

These welcoming weeks are designed for you as new students to get to know the campus, meet other new and returning students, and, of course, to have fun as you start here. Participation in the activities is voluntary, but the more, the merrier! The schedule for the welcoming weeks is largely coordinated with the school to give you all the chance to participate in as much as possible.

When you arrive here at Ultuna on Thursday, August 29th, you'll have the opportunity to enroll in Ultuna Student Union, but you can already become a member through our website ultunastudenkar.se. As a member, you'll be able to participate in all activities during the orientation weeks, but you'll also have the opportunity to participate in many other activities and festivities throughout the year, both here at Ultuna and at SLU's other campuses across Sweden. These activities can range from sports training, social gatherings both here and at other campuses, joining one of the choirs, and the opportunity to become a Union functionary. In addition to fun activities, the Union also advocates for student interests at SLU and ensures that your education maintains a high quality throughout your time here. Advocating for education quality is the reason why the Union exists and is its most important task. Students at a university or college have the legal right to represent student interests in all the various decision-making bodies at the university or college. This is a great opportunity for us as students! For example, if you feel that your educational program lacks something, that a course is particularly outstanding, or perhaps that there have been too few lab hours during a course, then the Union can help you raise these concerns and push for the issues you deem important so that the quality of education is constantly improved.



Read more about the perks of being a union member: https://ultunastudentkar.se/en/bli-medlem/medlemsformaner/

Sign up for a membership:

https://ultunastudentkar.se/en/bli-medlem/bli-medlem-har/

Members of Ultuna Student Union can also join the housing queue at the Ultuna Student Housing Foundation, SUSbo, and rent the Union's fantastic house in Båstad, Arons house, at a favorable price. The membership fee is 250 SEK per semester and 500 SEK per year.

During the orientation weeks, there are many opportunities for celebration, and it's important to emphasize that all alcohol consumption should be voluntary. No one should be forced to drink alcohol against their will, and you always have the right to say no. And if you choose to drink alcohol, then "Every Other Water" is a good rule to follow. If you experience pressure to drink alcohol or if you ever feel uncomfortable or subjected to something you don't like, you can talk to Head Buddy Ashwath Gauthaman, MC President Michal Surý, or anyone on the Union board. We take all such situations seriously and want you to feel safe and welcome.

We know that it can be overwhelming during the first few weeks - new school, new friends, new activities - but we at the Union are here to help you through it all. The International Committee (IC) and Master's Committee, as well as your buddies and the rest of the union, will be there for you. Feel free to check out our website and social media for more information and upcoming events.

If you have any questions or need assistance with anything, don't hesitate to contact me via email at uls_ordf@stud.slu.se. I look forward to meeting all of you and hope you have a fantastic start to your time here at SLU. Once again, warm welcome, and congratulations on being admitted to Sweden's longest university

Ultuna Student Union through Tova BANGBUBBLADASH Franzén President Ultuna Student Union 2024

Phone number: +4676-115 94 59 & 070-2392 444

E-mail: uls_ordf@stud.slu.se

Visiting address: Duhrevägen 6, 750 07 Uppsala

Post: Box 7074, 750 07 Uppsala **Web page:** http://ultunastudentkar.se/



Members of the Ultuna Student Union board

Tova BANGBUBBLADASH Franzén

President
uls_ordf@stud.slu.se

Tilde SU COROSE Hall Hansson

Union House Master uls_khm@stud.slu.se

Lovisa DOUBLE-BÄÄSS Brante

Pay Master uls_kass@stud.slu.se

Klara SIGNATUR Eklund Student Welfare Official uls_soc@stud.slu.se Gustaf Wennerberg
Communication Official
uls_info@stud.slu.se

Christoffer-Robin VENOMALT Cederholm

Career and Business Contacts Official *uls_narl@stud.slu.se*

Moa MELATEA Eriksson

Secretary uls_sekr@stud.slu.se

Julia PRAKTIPAN Aavidsson

Ninth member uls_9e@stud.slu.se

Read more about the union board and the responsibilities of the members using this link: https://ultunastudentkar.se/en/om-uls-2/styrelsen/

Get to know other students

The welcoming weeks give you a great opportunity for getting to know other master's students, as well as exchange and bachelor's students.

To get in touch with other students, we recommend you to both join our Facebook groups and join a buddy group!



Join a buddy group!

We have set up a buddy system, where you and some fellow minions will be assigned to a group led by a buddy (an 'older' student).

Your buddy will create a chat for your group where you can get in touch with each other and ask any questions that you might have. Your buddy will join in on some activities during the welcoming weeks and help you and your group to get to know each other.

Sign up for a buddy group, free of cost, using the google form link:

Sign up before Tuesday, August 25th. If you miss the deadline, send an email to uls_ic@stud.slu.se, and we will check the availability in the groups.

How to connect

There is a Facebook group for all new students at SLU this semester, including bachelor students:

https://www.facebook.com/groups/29160224668 1356 Here everyone will post their challenges during the welcoming weeks and lots of other fun stuff. Beware! There will be a lot of Swedish in this group.

We have also have our own groups by IC and MC respectively. In these groups, we will post about activities and information that is relevant to you. You can also use this group to contact us and to connect with other International/Master's students. Join by using these links:

MC:https://www.facebook.com/groups/334315541820042

IC:https://www.facebook.com/groups/119507124753240

We will also let you know about important events during the welcoming weeks in our WhatsApp channel:

Buddy Google form Link Here!

Buddy Coordinator:
Ashwath Gaudhaman

Contact: +46 702844962



Join us on

Facebook!

Advice from previous students

"Bring hiking gear, it's so nice and easy to hike in Sweden"

Here are some other websites and places that other students want you to know about

"Bring nice clothes if you want to attend a ball, it's so expensive to buy new ones"

In Uppsala city there are "Nations" that have paralell welcoming weeks. Read more here:

www.uppsalainternationalstudents.se

In Uppsala there are "Nations" that are hundreds of year old. Read more about it here:

https://nationsguiden.se

If you are overwhelmed by the many nations to choose from, this chart might help:

https://tagged4.uu.se/files/2018/08/Nation-choice-2.jpg

If you need to get tested after or before having sex, get tested for free here:

https://studentgyn.se or Rundelsgränd 3C, Uppsala

If you suffer from mental health problems, get free help here:

<u>www2.uu.se/en/students/support-and-services/student-health-service</u>

If you need to buy second hand books, buy it online or at Campusbokhandeln:

https://campusbokhandeln.se/butiker/uppsala or Skolgatan 1, Uppsala

If you want to hike or sport, but don't have the equipment, rent it for free here:

<u>www.fritidsbanken.se/fritidsbank/uppsala-gottsunda</u> or Valthornsvägen 7, Uppsala

Information about the welcoming weeks

The welcoming weeks is a great way to start your studies at SLU in Uppsala. By joining in on the activities, you will get to know more about what it's like to study here, get to know other students, and have lots of fun.

We in the IC arrange the welcoming weeks together with the Masters
Committee (MC, responsible for master students) and 'Fadderiet' (responsible for Bachelor's students). You can recognise the volunteers during the welcoming weeks by their shirt colours:



Buddy: responsible for welcoming a group of minions (says 'Buddy' on the back)



MC: responsible for the buddy system, giving information and arranging activities for Master's students



IC: responsible for the buddy system, giving information and arranging activities for exchange students



'**Fadder**': part of 'fadderiet', responsible for welcoming Bachelor's students



'**Bonusfadder**': part of 'faddrar'



ULS: worn by the members of the union board (the text is written in a gold-colour)

During the welcoming weeks, you will also see some mysterious people Nobléer - running around campus. You can identify them by the odd way that they dress. These are all-knowing and mighty people that are central figures during ULS welcoming weeks, and you will have several opportunities to see them.

Each of them is related to a certain group of students (such as certain programmes). One is specifically related to all minions (that is, all master's and exchange students).

As you will meet them during the welcoming weeks, you need to be aware of certain rules that exist:

- 1. Do **not touch** them
- 2. Do **not talk** to them
- 3. Do **not mimic** them

Please remember that these dressed-up people are just for fun, if there is any part of this that makes you uncomfortable, please let us know.



FYI: There will be another student union (VMF, responsible for veterinary students) arranging activities during the same time, and they have their own mysterious people running around.

Schedule

For more information about what will happen during the different activities: see "Information about activities"



Possibility to buy food



Food will be served



Bring your own food



Dress to be active



Bring warm clothes

When? W

What?

Where?

Monday 26. August Information on Orientation programme by Mobility Team: Here

Information from SLU	Zoom
----------------------	------

Tuesday 27. August

|--|

Wednesday 28. August

Thursday 29. August

13.30-15.00	Meet and Greet with Mobility Team (sign up required)	Campus
15.00	Meet up with buddies and afterwards picknick at flagpole or Loftet	Flagpole (next to union building, see <u>map</u>)

Friday 30. August

	see: City Tour by Mobility Team (sign up required)	City centre
16.00	Trip to IKEA and 2nd hand stores	Central Station

Monday 02. September

18.00



Pub and Food with Union board

The Union house

Tuesday 03. September

06.00-09:00	Buying tickets for upcoming dinners	The Union house
07:00 - 09:00	Puncshmorning	The Flagpole
16.30	Learn the Union Dance!	The Flagpole
17.00	"Saftkalas"	Gathering at the flagpole
19.00	Historical tour of campus	Syltahallen
(After the historical tour)	Pub	The Union house

Wednesday 04. Septemebr

13.00	Tour of nations	Uppsala City
17.00	Battle of Ultuna	Syltavallen
Evening \$	Pub	The Union house

Thursday 05. September

16:30-20:00	"Slektivalen"	The flagpole
20.00-02:00	Pub, 02-Slapp	The Union house

Friday 06. September

16.30-17.00	Dance Story	Flagpole
17.00-18.00	Information about the committees and Dinner Etiquette display	Syltahallen
18.00	Songbook sale	Outside Syltahallen
18.30	Barbecue night	Campus

Saturday 07. September

10.00-12.00	Treasure hunt	City centre
17 dk (see: <u>dk</u> in wordlist)	"Sångboksmiddag" (buy tickets on September 03, during "Punschmorgon")	Syltan
23.00-04.00	"Släpp" = party!	The Union house

Monday 09. September

07:00-09:00	"Badminton morning" and Sign up deadline for the "Småttingprao" (by 12:00)	Syltahallen Ticket purchase: Online through Union Facebook Website
16:30	Dancing	Flagpole
17.00	Minion games	Flagpole
(After the minion games)	Pub	The Union house

Tuesday 10. September

12.00	Lunch and preparing the throne and sled and last day to sign up for Profezzor's invitations	The Union house
17.00	"Småttingprao" and dinner	Gathering at the flagpole
After dinner	Pub	The Union house

Wednesday 11. September

07.00-09.00	Breakfast and preparing the throne and sled	Flagpole
12.00	Preparing the throne and sled	Flagpole
16.00-02.00 (be on time!!! or early)	Profezzor's invitations (sign up deadline Tuesday 10. September)	The Union house

Thursday 12. September

12:30	Dance practice	Flagpole
18.00	Dance battle	City centre
20.00	Picnic	Ekonomikum

Friday 13. September

16.00-18.00	Finishing Sled-building	Flagpole
19.00	Sled-race	Gathering at the flagpole
and		
19.00	Picnic and games with buddies	Hill south of flagpole
(After the sled-race)	Pub	The Union house

Saturday 14. September

17dk	Pre-drinks for the dinner	The Union house
Bring a change of clothes	Miniondinner (buy tickets on September 3, during "Punschmorgon")	Syltan
23.00-04.00	"Släpp" = party! and The big reveal by 01:30	The Union house

Sunday 15. September

Photo slide show of welcoming weeks + Fika

The Union house

Note that the schedule might change so stay updated on

Facebook or in our WhatsApp channel:

Click here to join Facebook Group

Click here to join Whatapp group

Map of campus



Information about activities

Information from SLU

Read more about it here: Hello New Student

Meet up with buddies

Meet up with and get to know your buddy and buddy-group! This is a suggested time for the first meeting, if you miss it, you will still of course have the opportunity to be in a buddy group. At the end of this event, all buddy groups will gather at Lofter above Syltan for a picnic.

Pubs

At any union pub, you can buy food for a cheap price and hangout with other students. But do not bring your own food or drinks in to the union building.

Trip to IKEA and 2nd hand stores

Go with MC and IC to Boländerna. Those who want can join us for fika at IKEA and go shopping afterwards. You can also grab a handy map of second hand stores in the area from us and explore on your own.

You can meet us at the central station after the city tour, or directly at IKEA. A convenient bus line is **number 10** towards **Coop/IKEA Nantuna**.

Picnic at Flagpole or Loftet

Bring your own food and beverages for picnic with both Master's and exchange students. And who knows, there might even be a surprise visit...

Punschmorgon and buying dinner tickets

Play games and get to know the Nobléer. You will also have the opportunity to buy tickets for two dinners during the welcoming weeks: the Minion dinner on 14/9 and the "Sångboksmiddag" on 7/9. You can read more about these dinners further down on this list. If tickets are left, they will also be sold during lunch on the same day.

"Saftkalas"

During this event, MC and IC will provide fika for all minions, but bring something to drink! You can also go fika with people studying your subject in Swedish, but you might have to buy fika from their faddrar.

Historical tour of campus

This event will start in Syltahallen, where some history about Ultuna will be read (If you don't speak Swedish, you will be given a translation of the story). After this, you will be paired up with a tour guide that (in English) will walk around campus, giving you a tour of its "history".

Tour of nations

Nations (student organisations in central Uppsala that arranges activities and parties) are a big part of Uppsala student life, so take this opportunity to get a tour of the nations in the city centre and learn more about them! You could also take this opportunity to become a member of one.

Battle of Ultuna

More games around Ultuna hosted by ULS IF - the sport's committee.

BBQ on Campus

We will meet on campus where we will have a grill. Bring your own food and beverages.

Treasure hunt

Do different tasks in the city centre during this treasure hunt! A good way to have fun and see the city at the same time.

"Sångboksmiddagen"

For this union dinner, all students are divided into their Swedish regions. While it is free of choice which region to sign up for, internationals often sign up to join Gotland and Öland; this is where you will find the international members of IC and MC for this dinner, so don't hesitate to join us!

Before the dinner, you will have predrinks with your region at a location TBD and also sit together with the same people at the dinner.

Minion games

Get to know some other students while doing games led by different committees from the union. Wear comfortable clothing and bring a towel.



Good to know about union dinners

- It officially begins at the union building where you
 will see the seating chart, put your coats in the
 wardrobe, get a free drink, and have the
 opportunity to buy shot-tickets (if you want a shot
 during the dinner).
- After a brief speech, everyone walks together to Syltan, where a 3-course dinner will be served.
 Remember: do not sit down until the Union song has been sung!
- It is custom during the dinners to sing songs. Most songs sung during a dinner will be printed out and put on the tables, but you can also buy a songbook from the Union, where you can find all the songs.
- Students will sign each others songbooks with messages that the owner of the book is not allowed to read until the day after the dinner. So remember to bring a pen!
- Once the dinner is finished, everyone will walk back to the Union building for the "släpp" which is the name of the party following the dinner.
- You are welcome to join the party even if you did not attend the dinner, although then you will have to pay a smaller entrance fee (while the party is included in the dinner ticket)

Sled-race and preparation

Come and see when the students compete against each other in a race with sleds, a so-called "kälkrace"! These sleds will have been prepared by the new students, and you - the minions - will get to prepare your very own sled! You will have the opportunity to prepare this sled, as well as a throne, for your Odor during some mornings and lunchtime the very same week, where we will also provide you with free breakfast.

Småttingprao

Join the activities hosted by other committees to get a greater picture of what they are doing at the union. Note: Some committees may have their prao in Swedish only.

Profezzzor's invitations

The incredibly intelligent profezzzors at Ultuna invite you to have dinner with them. Wear comfortable and warm clothes as you may be having an outdoorsy dinner. Be ready for an unforgettable evening!

Dance battle

All new students meet up in the city centre to dance the Welcoming Weeks 2024 dance, which you will be introduced to and given the chance to practice at several activities before!

Picnic

Following the dance battle, bring your food to the picnic in the park. You can attend only the picnic if you want to.

Minion dinner

To finish off the welcoming weeks, join us for a dinner at Syltan! Before the dinner, IC and MC will meet up for pre-drinks. The location will be announced. The SMK will be called the "Nobles" or "Nobléer"



Wordlist

AK, akademisk kvart (sv) / Academic quater (en)	If the time on a schedule says 9, it means 9.15. If the time says 9.00, however, it means 9 sharp	Inspektor (sv) / inspector (en)	An SLU employee that works with the union, the position is currently held by Anna Wistedt
Bonusfaddrar	'Older' students that help the faddrar during the welcoming weeks	Instution	An organisational part of SLU, responsible for the education and research within a specific field
Buddies	'Older' students welcoming and guiding the minions	Jourhavande ultunesare (sv)	Someone active in ULS that you can call and talk
DK, dubbel kvart (sv) /	If the time on a schedule says 18DK, it means you	/ Ultunesare on duty (en)	to whenever you need it
Double quater (en)	can arrive anytime between 18.00 and 18.30	Jyns	Viking who lived on campus 1000 years ago.
Fadderiet	Committee at ULS responsible for welcoming	Kronåsen	Area with student housing north of campus (see map)
	the småttingar	Kårhuset,	ULS building, the building
Faddrar	'Older' students welcoming and guiding the småttingar, part of fadderiet	kåren (sv) / Union building, the union (en)	on campus where the union is based and where the pubs are held
Fakultet (sv) / Faculty (en)	An organisational part of SLU, responsible for the education and research within several fields	Kårkansliet, KK	Reception at the union, they are open 12:15-13:00 every day
Funktionär (sv) / Volunteer (en)		Kårleg (sv) / Student card (en)	Also called Mecenat, can give you discounts and is your proof you are a union
Fyrisån (sv) /	The river running through		member
Fyris river (en)	Uppsala and by the campus	Kårnamn (sv) /	If you have a position in
Gask or Gasque	Another word for 'Sittning'	Union name (en)	the union with more responsibility you will be awarded a union name
Gälbo	Area with student housing north of campus (see map)	MC, Master Committee	Committee at ULS responsible for welcoming
IC,	Committee at ULS		master's students
International Committee	responsible for welcoming exchange students	Minions	New master's and exchange students

Nation	A place for students to meet other students in the city center of Uppsala	Syltan	Restaurant at campus where ULS often have sittning
Nobléer	Dressed-up people running around campus during the	U-huset	Abbreviation for Undervisningshuset
Protozoer	welcoming weeks New veterinary students	Ulls hus	Building on campus where the service centre is
Recentior /Recce	New students at Uppsala University	ULS	Abbrevidation for Ultuna Student Union
Sångbok (sv) / Songbook (en)	Book from the union with songs, bring it to sittningar	Ultuna	The area of Uppsala where SLU is located
Sittning	A dinner at the union,	Ultunesare	Student at SLU Ultuna, but not in veterinary science
	there are a few throughout the year	Ultunesaren	ULS magazine for members
Slekten	Cooperation between ULS, VMF & UTN	UTN	Union for engineer students
SLUSS	SLU's united students unions	Utskott (sv) / Committee (en)	<u> </u>
Småttingar	New bachelor's students	Victor	parts of the organisation The union tractor, very
Spex	Theatre play but with a		beautiful! See picture below!
	twist typical to Swedish student's culture	VMF	The union for veterinary students
Studieråd (sv) / Study council (en)	Councils at ULS that work with educational monitoring	VVK	The committee at VMF responsible for their welcoming weeks. They are
			very colourful and have cool hair, hard to miss!
		SMK	The Small Committee (Småttingkommittien) is responsible for planning and implementing the Welcoming



Victor, the tractor. Photo by the Tractor committee.

Weeks every autumn. The committee works closely with the Fadderiet, Master Committee (MC), Internationall Committee

(IC) and Jynsansvarig.

Information about the union

Ultuna Student Union (Ultuna Studentkår in Swedish or ULS for short) is an organisation driven by students for students. The Union's main mission is to conduct educational monitoring, but it is also a vital meeting place for students of different backgrounds to come together through social activities and worklife networking. Everyone, regardless of gender, sexual orientation, heritage etc., is welcome here.



During the welcoming weeks, you will be introduced to the union building, several of the committees and independent associations, and have the opportunity to become a member if you are not yet one.

The union building (on the picture) is located on campus (see the <u>map</u>) and is the location for many union activities, both during and after the welcoming weeks. You are always welcome here during weekdays to study, have lunch or just hang out. There are both microwaves and tables. Throughout the semesters, the registry offices are open on regular weekdays between 12.15-13.00, and they can help you with your membership, answer questions, you can buy Union merch, etc.

Note that you are never allowed to bring your own alcoholic beverages in to the union building!

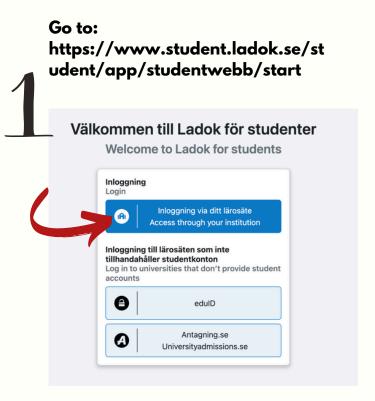


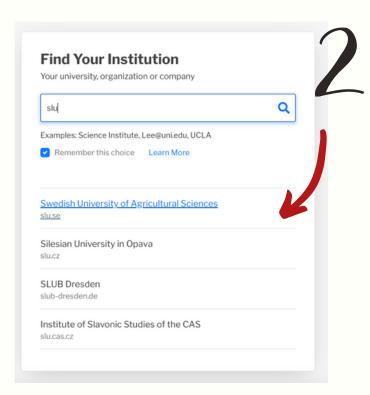
Social media and links

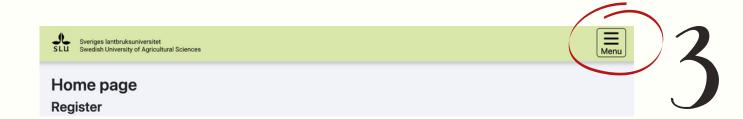
- Website of ULS: <u>https://ultunastudentkar.se/en/</u>
- FB-page of ULS: <u>https://www.facebook.com/UltunaS</u> <u>tudentkar</u>
- FB-page for ULS pubs and dinners:
 https://www.facebook.com/Pub-och-festverksamheten-p%C3%A5-Ultuna-studentk%C3%A5r-1644735799087991
- ULS Instagram:
 <u>https://www.instagram.com/ultuna</u>

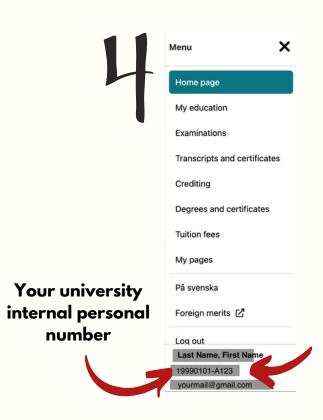
 <u>studentkar/</u>

How to find your SLU-personal number









If you are not in Sweden long enough to receive a Swedish personal number, this number will be used to register with services such as the Mecenat card (student ID) and to become a member of the union.

If you will stay at least 1 year in Sweden, you will receive a personal number from Skatteverket. You can go to the service desk and let them know your Swedish personal number. Once it is registered, you can for example borrow books at the library with just your personal number, no card required (not possible with SLU personal number).

If anything happens

There are a lot of people you can turn to if anything happens. Here we have collected the most important contact information, including who to turn to for what.

Information about the welcoming weeks and the union

Michal Surý

Chairperson of the Master's Committee +420 725868846 uls master@stud.slu.se

Ashwath Gaudhaman

Buddy Coordinator +46 702844962 uls_ic@stud.slu.se

Tova BANGBUBBLADASH Franzén

President of Ultuna Student Union (ULS) +46 76-115 94 59 uls ordf@stud.slu.se

Klara SIGNATUR Eklund

Social welfare official of ULS uls_soc@stud.slu.se

Ultunesare on duty

If you need someone to talk with about anything, whether big or small, call or send a message to an 'Ultunesare on duty'. They will not pass on what you are talking about to a third party, unless it is something that requires more professional support.

Anna Wistedt, Inspector +4670 543 05 03

Julia Jimstad, chairperson of 'Fadderiet' 076-069 75 21

Hanna Holmberg

072-533 10 04

Union statues, policies and values

When participating in Union activities, there are statues, policies and values that all members or guests are expected to follow. These include our value system, as well as an alcohol and drug policy. If you ever feel or witness these important guidelines are not being followed, please contact either the Equal Treatment Committee (LikeU) at uls_likeu@stud.slu.se or the Student Welfare Official at uls_soc@stud.slu.se. You may also always contact anyone on the board or the Ultunesare on duty.

Link to all important documents:

http://ultunastudentkar.se/en/om-uls-2/stadgar-policydokument-och-vardegrund/

Help from SLU

You can also read information from SLU about what to do if something happens (incl. information about student healthcare): https://student.slu.se/en/study-support/emergencies-and-incidents/

Urgent danger (Police, fire department, ambulance)

Call: 112

Police, non-urgent

Call: 114 14